

Bold Communications Ltd

Identicom Lone Worker Solution

Bold Communications presents **the** lone worker solution incorporating Identicom. Bold provides 3 lone worker solutions based around the Identicom—Standard Identicom, Identicom with Man-Down and Identicom with GPS. Read on to see which best fits your needs.



GSM—Based, any SIM card	Amber Alert facility
Discreet card-holder Design	Text messaging Capability
Voice channel for listen-in	Signal and battery strength indicators



Bold Identicom Solution for Helping to Protect Lone Workers

The Bold Identicom is a simple, cost effective personal attack alarm worn as a discrete ID card holder. Contains GSM module and microphone, to raise one-way audible alarms.

The unit has three hidden buttons to allow the user to quickly operate the device in the field. There is a button to allow the user to check the battery and signal status, and a Red Alert 'heartbeat' to reassure the user help is on its way.

Amber Alert function to record location so any Red Alert can be responded to quickly. One-button Red Alert to raise alarm quickly under duress. Option for text messages to colleagues in the field for extra peace of mind. Can be used on any network, so you can shop around for the best deal. The standard identicom is ideal for any worker at risk of attack or abuse.

Bold Identicom Option with Man-Down

The Man-Down Identicom retains all the functionality of the original Identicom, but now sophisticated processing analyses tilt, sudden-impact and non-movement to detect an employee in trouble.

Each variable is independently programmable at configuration, meaning the unit is tailored to suit the requirements of your industry.

Complete with a heavy duty case to provide protection against wear and tear in adverse environments, the Identicom with Man-Down is suitable for a number of employees in industries at risk from trips or falls (e.g. caretakers, factory workers) as well as verbal or physical attack.

Bold Identicom Option with GPS

The Bold Identicom with GPS functionality allows you to quickly locate staff via satellite positioning. In the event of an incident, the lone worker raises an alarm opening up the voice channel as usual. At the same time, a text message detailing the employee's last location is sent to the monitoring centre.

The monitoring centre can also dial into the unit at any time to get a position update.

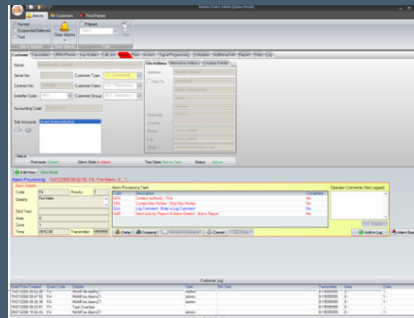
Here at Bold we are specialists in providing computerised monitoring solutions to organisations small, medium and large. So for lone worker monitoring we can provide you with the complete end-to-end solution fully installed, commissioned and supported by our own engineers. The Bold lone worker solution incorporates the Identicom ID card holder. We present below 3 working solutions for receiving and monitoring Identicom alerts, all of which are in operation in the UK and Ireland today.

1) Identicom calls through to a mobile or landline telephone

A racecourse customer of Bold has issued stewards and door staff with Identicom. When a member of staff activates their Identicom, it calls through to a manager 's mobile phone and text messages two colleagues. The lone worker is rest assured a colleague is on the way with assistance.

2) Identicom calls an in-house control room with Bold software

A retail customer of Bold has issued their keyholders with Identicom. When activated, the Identicom calls the control room landline number. The Bold software with CTI (Computer Telephony Integration) brings the lone worker 's details to screen. The control room operator is presented with a series of actions to take before closing down the alarm. All audio is recorded. Perfect for organisations with multiple Identicom in the field.



Bold Customer Case Studies

Stoke on Trent City Council

One of the first organisations to successfully trial the Bold Identicom was Stoke City Council, who, initially began using it within its Parking and Security Group.

The Identicom is being used in conjunction with the Council's existing Bold alarm monitoring system providing an end to end lone worker protection system, geared to their exact requirements.

According to Bold's Managing Director, Brian Kelly, "The statistics to support the number of instances of verbal and physical abuse on lone workers is frightening, however with the Identicom, we can offer a proactive system that can reduce the number of incidents as well as provide better security cover for staff".

E & O E Bold reserves the right to change technical documentation at any time and without prior notice.

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